

Odor Reporting Process



The Bay Area Air Quality Management District (BAAQMD) is the regional agency that investigates odor complaints.

If you detect an odor, you should call
BAAQMD's toll free hotline:
(800) 334-ODOR or (800) 334-6367
You may call this number at anytime.

Be sure to make the complaint immediately
so the inspector can begin to trace the odor.

This information is needed to submit a complaint. It is important to provide facts so an inspector may contact you and discuss your observation.

Describe Odor (see right)
Date/Time of Odor
Location of Odor
Name
Phone Number
Alternate (cell or day phone)
Address

When logging an incident, try to associate the odor with something familiar:

Rotten eggs
Burning plastic
Asphalt
Sewage/fecal matter
Garbage
Rotting vegetation
Compost

Other useful descriptions are oily, musty, metallic, pungent, light or heavy.

Helpful information is whether the odor is fleeting but recurring, or constant for longer periods.

Contact Us! We're here to help you with reuse and recycling services:

Republic Services, Customer Service **432-0444**
Recycling, yard trims and garbage collection

City of Milpitas, Reuse Hotline **586-2680**
www.ci.Milpitas.ca.gov, click on: Residents,
then Recycling & Garbage Services

E-waste referrals in Milpitas: www.ci.milpitas.ca.gov/_pdfs/res_hhw_crt_electronics.pdf

Hazardous Materials Recycling **299-7300**
www.hhw.org, under Site Index,
click on: **Operating Schedule**

Approved Motor Oil Jugs: Go to Milpitas Fire Stations

Home Composting **918-4640**
www.reducewaste.org,
click on: **Home Composting**

Bottles & Cans Recycling Centers **1-800-RECYCLE**
www.bottlesandcans.com/dev/locator.cfm

Center for Development of Recycling **1-800-533-8414**
www.recyclestuff.org, click on: **Recycling Search**